



Education & Community Resource Guide



Dispute Resolution

Organization Name	Description	Contact	
Coalition for Juvenile Justice, The	CJJ is a nationwide coalition of State Advisory Groups (SAGs) and allies dedicated to preventing children and youth from becoming involved in the courts and upholding the highest standards of care when youth are charged with wrongdoing and enter the justice system.	http://juvjustice.org	202-467-0864
Office of the Ombudsman for Public Education, The	The Office of the Ombudsman is responsible for helping students and parents resolve problems as they engage with the District of Columbia Public Schools and public charter schools. The Office offers conflict resolution services to parents, families, and students and is committed to resolving school related complaints, disputes and problems quickly and efficiently in all areas that affect student learning.	http://sboe.dc.gov/ombudsman	202-741-0886
Office of the Student Advocate, The	It is our mission to empower students, parents, families, and community members to achieve equal access to public education through advocacy, outreach, and information assistance to navigate the public education system in the District of Columbia.	http://sboe.dc.gov/studentadvocate	202-741-4692
OSSE - Office of Dispute Resolution	The Office of Dispute Resolution within the Office of the State Superintendent of Education (OSSE) is responsible for the conduct of special education due process hearings.	http://osse.dc.gov/service/office-dispute-resolution-odr	202-698-3819
School Talk	SchoolTalk is a DC-based non-profit organization that brings special education dispute prevention and early dispute resolution programs to DC schools. We work with school personnel and the parents or guardians of special education students to help ensure that everyone works collaboratively toward the goal of securing Free and Appropriate Public Education (FAPE) for students with disabilities.	www.schooltalkdc.org	202-907-6887