



Our Mission

We guide and support students, parents, families, and community members in navigating the public school system in DC.

Our mission is to empower DC residents to achieve equal access to public education through advocacy, outreach, and information services.

Our hope is to continue to challenge the notion that public education is not only a public asset and right, but is something that should be community-focused and community-informed.



How to Reach the Office of the Student Advocate



Email:
student.advocate@dc.gov



Tweet:
@DC_Advocate



Request for Assistance Line:
202.741.4692
Monday - Friday
9:00am to 5:00pm



Online Request for Assistance Form:
<http://sboe.dc.gov/studentadvocate>

Trying to
**NAVIGATE
PUBLIC SCHOOLS**
in the District of Columbia?

We Can Help. *Start here.*



Visit by Appointment:

441 4th Street NW
Suite 723N
Washington, DC 20001

Metro Red Line – Judiciary Square Station



DC State Board of Education
441 4th St, NW, Suite 723N
Washington, DC 20001 | 202.741.4692

BE INFORMED. BE CONNECTED.
BE EMPOWERED.



Who We Are

The Office of the Student Advocate was established by the Council of the District of Columbia through the Parent and Student Empowerment Act of 2013 to “provide outreach to students, parents, families, and communities regarding public education in the District of Columbia.”

We are an independent office housed within the District of Columbia State Board of Education. We work with a variety of organizations and partners across the city to improve the educational outcomes of DC students. The office is led by the Chief Student Advocate, Faith Gibson Hubbard.

How We Work

Every request for assistance submitted to our office is extremely important to us. It is our goal to respond to all requests within 48 hours of the submission.

We strive to give each request the individualized attention that it deserves. We collect all relevant information and work to identify the resources to address the request.

We have access to interpretation services to meet the various language needs of families.

What We Do

We provide step-by-step assistance for students, parents, families, and community members to be informed, be connected, and be empowered.

BE INFORMED

- ✓ School enrollment process
- ✓ Student/parent policies and rights

BE CONNECTED

- ✓ Community organization/ government agency referrals and resources
- ✓ Parent/student organization development assistance and support

BE EMPOWERED

- ✓ Self-advocacy and leadership training
- ✓ One-on-one coaching and advocacy assistance



**Meet the
Chief Student
Advocate**

Faith Gibson Hubbard is a former public school teacher and passionate education advocate who was appointed to the position in May 2015. She has served in many roles in the DC education landscape, including president of the Ward Five Council on Education, and member of the Advisory Committee for the Student Assignment and DCPS School Boundaries Review process. Currently, she serves as a board member for the DC Public Library Board of Library Trustees.

Faith is currently pursuing her PhD in public policy from the Center of Public Administration & Policy at Virginia Tech. She holds a Masters of Public Administration from Old Dominion University, and a Bachelor of Arts in Communications/Public Relations from Georgia State University.

Faith lives in Ward 5 with her husband and son.

“The Student Advocate’s office was instrumental in helping our family promptly identify the resources and support that we needed...”

–K.H., DCPS parent

... and, our office can help with many other issues that impact student learning, parent/community engagement, and more.

