



Education & Community Resource Guide



Government/Legislative

Organization Name	Description	Contact	
Child and Family Services	The DC Child and Family Services Agency (CFSA) is the public child welfare agency in the District of Columbia responsible for protecting child victims and those at risk of abuse and neglect and assisting their families.	http://cfsa.dc.gov/	202-442-6100
DC Council -- Committee on Education	The Committee on Education is responsible for all matters related to public education, including authorizing public charter schools, but not including matters exclusively within the University of the District of Columbia or the Community College of the District of Columbia; truancy (jointly with the Committee of the Whole); and public libraries.	http://dccouncil.us/committee-on-education	202-724-8061
DC Department of Health - Community Health Administration (Infants, Children, Teens and School Health)	DOH operates a number of programs to ensure that infants, children and teens are equipped with the necessary tools and services to make them successful at home, in school, and in their communities. Please follow the program links below for more information on DOH's programs serving DC's infants, children and teens.	http://doh.dc.gov/service/infants-children-teens-and-school-health	202-442-5925
DC Department of Human Services - Family Services Administration	The agency provides protection, intervention and social services to meet the needs of vulnerable adults and families to help reduce risk and promote self-sufficiency.	http://dhs.dc.gov/service/family-services	202-671-4200
DC Department of Human Services - Housing and Shelter	The agency provides emergency and ongoing housing support and services to help individuals and families who are homeless or at risk of being homeless transition into or maintain permanent affordable housing.	http://dhs.dc.gov/service/housing-and-shelter	202-671-4200
DC Interagency Council on Homelessness	The Interagency Council on Homelessness (ICH) is a group of cabinet-level leaders, providers of homeless services, advocates, homeless and formerly homeless leaders that come together to inform and guide the District's strategies and policies for meeting the needs of individuals and families who are homeless or at imminent risk of becoming homeless in the District of Columbia.	http://ich.dc.gov/	202-727-7973
DC Public Charter School Board	Our goal is to ensure that students and families in Washington, DC have access to quality public charter school education. We do that by setting tough academic standards, using a comprehensive charter application review process and effective oversight, providing meaningful support and actively involving parents, school leaders,	http://www.dcpccb.org/	202-328-2660



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	the community, and policy makers.		
DC Public Charter School Board - Complaints and Concerns Line	To reach the hotline, please call (202)328-2660	http://www.dcpsb.org/contact-us	202-328-2660
DC Public Charter School Board -- Special Education	Our goal is to ensure that students and families in Washington, DC have access to quality public charter school education. We do that by setting tough academic standards, using a comprehensive charter application review process and effective oversight, providing meaningful support and actively involving parents, school leaders, the community, and policy makers.	http://www.dcpsb.org/report/special-education	(202) 328- 2660
DC Public Charter School Board -- Student Records	There are two ways that you can access student records. If the school the student attended remains open, contact the school directly. If it is closed, contact PCSB at (202) 328-2660.	http://www.dcpsb.org/where-can-i-find-my-student-records	(202) 328-2660
DC Public Education Fund	DC Ed Fund celebrates and is encouraged by DC Public Schools' success and looks forward to our continued partnership to accelerate student achievement.	http://www.dceducationfund.org/	202-549-3711
DC Public Library	The library provides environments that invite reading, learning and community discussion and equips people to learn all their lives, to embrace diversity and to build a thriving city. We are proud to be a recognized force in the community for engaging the mind, expanding opportunities and elevating the quality of life.	http://dclibrary.org	
DC Public Schools -- Student Records	If the high school you attended is still in operation, please contact the high school registrar. If the high school you attended is now closed, please contact us at (202) 478-5738 or send us a message. We will work with you to locate your records and ensure that a duplicate is mailed to you.	http://dcps.dc.gov/service/request-transcripts-and-diplomas	(202) 478-5738
DC Youth Advisory Council	The DCYAC is a 32-member body of youth from all of the wards of the District of Columbia. It is a diverse group of youth from various social, racial, and economic backgrounds, united to improve the quality of life for DC youth.	http://dcyac.dc.gov	202- 727-7966
DCPS - Adult and Family Education	Adult and Family Education is a federally established agency that: re-grants federal and local funds to eligible providers of adult education services; facilitates state leadership activities including professional development, technical assistance and monitoring; and, maintains and reports state and local program performance, progress and outcome data.	http://dcps.dc.gov/afe	202-741-5531



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DCPS - Ballou STAY	Ballou STAY's mission is to deliver a high-quality academic and career/technical program that will lead to a high school diploma or vocational certificate. Ballou STAY offers traditional and accelerated diploma programs in addition to GED Prep and External Diploma Programs. Ballou STAY also offers vocational programs such as automotive technology, barbering, cosmetology, Microsoft Office courses, and culinary arts.	http://balloustay.com	(202) 645-3390
DCPS - Community Action Team	Each CAT coordinator is responsible for building and sustaining strategic relationships with key community stakeholders, specifically those who have been historically underrepresented in our decision-making process. The CAT is also responsible for assisting DCPS stakeholders in support of their access to information and resources offered by DCPS and communicating emerging needs and trends back to DCPS.	http://dcps.dc.gov/page/community-action-team	202-719-6613
DCPS - District of Columbia Public Schools	To ensure that every DCPS school provides a world-class education that prepares ALL of our students, regardless of background or circumstance, for success in college, career and life.	http://dcps.dc.gov/	202-442-5885
DCPS - Language Access Program	The Language Access (LA) Program exists to ensure District residents who are limited or non-English proficient are afforded equal access to information and services provided by the District. Residents who speak little English must be offered interpretation services and/or translated documents when obtaining government services, as required by the Language Access Act of 2004.	http://dcps.dc.gov/service/language-access-program	202-671-0754
DCPS - Office of Bilingual Education	An English language learner (ELL) student is defined as a linguistically and culturally diverse (LCD) student who has an overall English Language Proficiency (ELP) level of 1-4 on the ACCESS for ELLs™ test administered each year.	http://dcps.dc.gov/service/english-language-learner-ell-support	202-671-0754
DCPS - Office of Family and Public Engagement	The Office of Family and Public Engagement works to accelerate the rate of achievement in DC Public Schools by investing families and the greater DC community in student and school success.	http://dcps.dc.gov/page/family-and-community-engagement	202-719-6613
DCPS - Office of Special Education	The Office of Special Education aspires to be recognized and respected as a leader in urban special education. We are determined to do whatever it takes to ensure that students with disabilities become successful adults holding good jobs, living independently and engaging in the community.	http://dcps.dc.gov/specialeducation	202-442-4800
DCPS -- Parent Curriculum Guides	The Office of Family and Public Engagement and the Office of Teaching and Learning collaborated to create grade specific Parent Guides. These guides give you the tools you need to support your child's learning at home. In this booklet, you'll find strategies	http://dcps.dc.gov/node/1114421	(202) 442-5885



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	based on the DCPS curriculum to help your child meet his or her learning goals.		
DCPS -- Parent Resources	Our Purpose: To ensure that every DCPS school provides a world-class education that prepares ALL of our students, regardless of background or circumstance, for success in college, career and life.	http://dcps.dc.gov/page/parent-resources-family-community	(202) 442-5885
DCPS - Roosevelt STAY		http://rooseveltstay.org	(202) 576-8399
DCPS -- Special Education Resources for Parents	We're committed to helping all students become successful adults holding good jobs, living independently and engaging in the community. An important component of achieving these goals is ensuring that our schools are inclusive schools that can serve the needs of all our students.	http://dcps.dc.gov/page/special-education-resources-parents	(202) 442-5885
District of Columbia Opportunity Scholarship Program	The D.C. Opportunity Scholarship Program (OSP) provides K-12 scholarships to District families interested in enrolling their child(ren) in one of over 50 participating private schools. Learn about the family eligibility requirements, application process, and if you are a returning parent, how to continue receiving an OSP scholarship.	www.dcscholarships.org/	888-329-6884
Domestic Violence Intake Center	The DVIC provides a single access point for victims of domestic violence by conducting intake evaluations, providing counseling, safety planning, assisting victims in drafting pleadings and other documents necessary for acquisition of protective orders and free legal representation.	http://mpdc.dc.gov/page/domestic-violence-intake-center	(202) 727-7137
Domestic Violence Intake Center at the DC Superior Court (DVIC- NW)	Court-based support center providing legal assistance (CPO's), advocacy, and referrals	http://www.dccourts.gov/internet/superior/org_dvu/intakecenter.jsf	(202) 879-0152
Domestic Violence Intake Center at United Medical Center (DVIC- SE)	Court-based support center providing legal assistance (CPO's), advocacy, and referrals	http://www.dccourts.gov/internet/superior/org_dvu/intakecenter.jsf	(202) 561-3000
LearnDC	LearnDC is a one-stop source for information and resources about education that create opportunities for DC students in college, careers and life.	www.learnDC.org	202-727-6436
Mayor's Office of GLBT Affairs	The Office of LGBTQ Affairs works in collaboration with an Advisory Committee, appointed by the Mayor, to define issues of concern to the LGBTQ community and find innovative ways of utilizing government resources to help address these issues.	http://lgbtq.dc.gov/	(202) 727-9493
Mayor's Youth Leadership Institute	The Marion Barry Youth Leadership Institute (MBYLI) was founded in 1979 as a year-round program to train District of Columbia youth in the concepts of leadership and self-development. The MBYLI training model emphasizes practical, hands-on experience and a holistic approach to developing leaders for the 21st century.	http://does.dc.gov/service/marion-barry-youth-leadership-institute	(202) 698-3991



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MPD -- Domestic Violence Resources	The policy of the Metropolitan Police Department (MPD) is to treat all victims/witnesses in a respectful, responsive, and compassionate manner that reflects the Department's recognition of the trauma of victimization. A member's interaction with the victim/witness of a crime shall not contribute additional harm. Toward that end, MPD members assist crime victims by providing them with information about their rights and available programs and services that can help them cope with physical injury, emotional trauma, and economic loss.	http://mpdc.dc.gov/page/domestic-violence-resources	202-727-7137
MPD-- Sexual Assault Resources	The policy of the Metropolitan Police Department (MPD) is to treat all victims/witnesses in a respectful, responsive, and compassionate manner that reflects the Department's recognition of the trauma of victimization. A member's interaction with the victim/witness of a crime shall not contribute additional harm. Toward that end, MPD members assist crime victims by providing them with information about their rights and available programs and services that can help them cope with physical injury, emotional trauma, and economic loss.	http://mpdc.dc.gov/page/sexual-assault-resources	202-727-3700
MySchoolDC	DC residents have many public school options. My School DC, in partnership with DCPS and almost all DC public charter schools, makes it easier for families to take advantage of these choices.	http://www.myschooldc.org/	202-888-6336
Office of Human Rights - Citywide Youth Bullying Prevention Program	The Citywide Youth Bullying Prevention Program aims to reduce incidents of bullying across the District by emphasizing prevention and proper procedures for responding when incidents occur. The program works with youth-serving government agencies, District schools and youth-serving government grantees to ensure bullying prevention policies are adopted and implemented in ways consistent with the best practices adopted by the Youth Bullying Prevention Task Force.	http://ohr.dc.gov/page/bullyingprevention	202-727-4559 or bullyingprevention@dc.gov
Office of Human Rights - Language Access Program	The Language Access (LA) Program exists to ensure District residents who are limited or non-English proficient are afforded equal access to information and services provided by the District. Residents who speak little English must be offered interpretation services and/or translated documents when obtaining government services, as required by the Language Access Act of 2004. The LA Program staff engages in extensive community outreach, provide training and technical support to District agencies working with LEP/NEP residents, and measure the effectiveness of agencies in serving such populations by examining resource allocation and service delivery.	http://ohr.dc.gov/service/language-access-program	202-727-4559



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	Through its enforcement authority, the LA Program works under the auspices of OHR to investigate complaints claiming access to information or government services were denied.		
Office of the Ombudsman for Public Education, The	The Office of the Ombudsman is responsible for helping students and parents resolve problems as they engage with the District of Columbia Public Schools and public charter schools. The Office offers conflict resolution services to parents, families, and students and is committed to resolving school related complaints, disputes and problems quickly and efficiently in all areas that affect student learning.	http://sboe.dc.gov/ombudsman	202-741-0886
Office of the Student Advocate, The	It is our mission to empower students, parents, families, and community members to achieve equal access to public education through advocacy, outreach, and information assistance to navigate the public education system in the District of Columbia.	http://sboe.dc.gov/studentadvocate	202-741-4692
OSSE - Adult and Family Education	Adult and Family Education is a federally established agency that: re-grants federal and local funds to eligible providers of adult education services; facilitates state leadership activities including professional development, technical assistance and monitoring; and maintains and reports state and local program performance, progress and outcome data.	http://osse.dc.gov/afe	202-741-5531
OSSE - Career and Technical Education (CTE)	OSSE administers federal funds available under the Carl D. Perkins Act to leverage active working partnerships with DC Public Schools, D.C. public charter schools, the University of the District of Columbia Community College, and the private sector to foster and improve high quality, high performance CTE programs of study that are accessible to every student.	http://osse.dc.gov/service/career-and-technical-education-cte	202-727-8576
OSSE - College Application Week	DC College Application Week is part of a national effort to increase the number of first-generation and low-income students who pursue a postsecondary education. The goal of DC College Application Week is to assist all graduating seniors, especially those who may not otherwise apply to college, in navigating the complex college admissions process and ensure that each participating student completes and submits at least one application.	http://osse.dc.gov/service/dc-college-application-week	202-741-6415
OSSE - DC Reengagement Center	The DC Reengagement Center is a “single-door” through which youth (ages 16-24) who have dropped out can reconnect back to educational options and other critical services to support their attainment of a high school diploma or GED.	http://osse.dc.gov	202-671-2539
OSSE - DC Tuition Assistance Grant (DC TAG)	The DC Tuition Assistance Grant (DCTAG) application season for the 2015/2016 academic year is now over. The application period closed June 30, 2015. The	http://osse.dc.gov/service/dc-tuition-assistance-grant-dc-tag	202-727-2824



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	2016/2017 DCTAG application will reopen February 2016.		
OSSE - Early Learning	The mission of the Division of Early Learning (DEL) is to provide leadership and coordination to ensure that all District of Columbia children, from birth to kindergarten entrance, have access to high quality early childhood development programs and are well prepared for school.	http://osse.dc.gov/service/early-learning	202-727-6436
OSSE - Elementary and Secondary Education		http://osse.dc.gov/service/elementary-secondary-education	202-727-6436
OSSE - Enrollment and Residency	District of Columbia residents are entitled to a free public education if documentation is provided that verifies their residency status. In some cases, non-residents may attend DC public schools, but they must pay tuition after meeting established criteria. In addition, in order to be accepted/admitted as a non-resident, schools should not have any residents on its waiting list.	http://osse.dc.gov/service/enrollment-and-residency	202-727-6436
OSSE - LEA/School Needs Assessment: ESL/Bilingual Education Program	The purpose of the survey is to assist OSSE's efforts to better understand the needs of LEAs regarding its program and services to ELs. Results from the needs assessment survey will provide valuable information that will help OSSE design and implement targeted technical assistance and professional development sessions.	http://osse.dc.gov/service/leaschool-needs-assessment-eslbilingual-education-program	202-478-9220
OSSE - Office of Bilingual Education	An English language learner (ELL) student is defined as a linguistically and culturally diverse (LCD) student who has an overall English Language Proficiency (ELP) level of 1-4 on the ACCESS for ELLs™ test administered each year.	http://osse.dc.gov/service/english-language-learner-ell-support	202-727-6436
OSSE - Office of Dispute Resolution	The Office of Dispute Resolution within the Office of the State Superintendent of Education (OSSE) is responsible for the conduct of special education due process hearings.	http://osse.dc.gov/service/office-dispute-resolution-odr	202-698-3819
OSSE - Office of State Superintendent for Education	The Office of the State Superintendent of Education (OSSE) is the State Education Agency for the District of Columbia charged with raising the quality of education for all DC residents. OSSE serves as the District's liaison to the U.S. Department of Education and works closely with the District's traditional and public charter schools to achieve its key functions.	http://osse.dc.gov/	202-727-6436
OSSE - OneApp Service	The DC Tuition Assistance Grant (DC TAG) is now open. Students are encouraged to apply early.	http://osse.dc.gov/service/dc-oneapp-service	202-727-2824
OSSE - OSSE Specialized Education	OSSE's Division of Specialized Education (DSE) is responsible for overseeing the development and promulgation of state policy governing special education; monitoring LEAs for compliance with IDEA as well as other federal and local regulations and court-	http://osse.dc.gov/service/specialized-education	202-741-0227



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	ordered consent decrees; allocation and administration of IDEA grant funds to LEAs and other public agencies; provision of training and technical assistance to LEAs; and investigation and resolution of state complaints relating to special education.		
OSSE - Postsecondary and Career Education	The Division of Postsecondary and Career Education (Postsec) supports programs that improve the overall postsecondary enrollment, graduation, certificate completion, and employment rates for youth and adults in the District of Columbia. Through financial and programmatic support, Postsec creates opportunities for District youth and adults to attend postsecondary institutions and earn certifications and/or college degrees.	http://osse.dc.gov/service/postsecondary-and-career-education	202-727-2824
OSSE - Transportation Division	The Office of the State Superintendent Division of Student Transportation (OSSE DOT) is a regional transportation system that transports eligible special needs students in the District to school each day, safely and on-time.	http://osse.dc.gov/service/student-transportation	202-576-5000
OSSE - Wellness and Nutrition Services	The mission of the Wellness and Nutrition Services Division is to work with schools and community based organizations to promote positive healthy behaviors and to improve the quality of life for children and youth in the District of Columbia. We offer capacity building to schools and community based organizations through the administration of the federal child nutrition programs, the distribution of federal and local funding, technical assistance and programming.	http://osse.dc.gov/service/wellness-and-nutrition-services	202-727-1839
Serve DC: The Mayor's Office on Volunteerism	Serve DC is dedicated to promoting service as an innovative, sustainable solution to pressing social challenges. Serve DC engages District communities by building partnerships and organizational capacity, leading local and national volunteer and service initiatives, and providing and promoting meaningful service opportunities.	http://www.serve.dc.gov/	202.727.7925
US Attorney's Office	The United States Attorney's Office for the District of Columbia is unique among U.S. Attorney's Offices in the size and scope of its work. It serves as both the local and the federal prosecutor for the nation's capital. On the local side, these prosecutions extend from misdemeanor drug possession cases to murders. On the federal side, these prosecutions extend from child pornography to gangs to financial fraud to terrorism. In both roles, the Office is committed to being responsive and accountable to the citizens of the District of Columbia.	http://www.justice.gov/usao-dc	202-252-7566
Victim Witness Program, USAO	The Victim Witness Assistance Unit provides assistance to victims and witnesses of serious crime while they are involved with the criminal justice system. Unit Staff will also help victims understand how the criminal justice system works and assist with restitution and services.	http://www.justice.gov/usao-dc/victim-witness-assistance	(202) 514 7130